



# COMIC-CON 2019

## HOTEL RESERVATIONS

will open **Thursday, April 11, 2019**  
at **9:00 AM Pacific Daylight Time (PDT)**



**Important note:** We are offering a “sneak peek” at the hotels in our block and their rates and shuttle availability, but **HOTEL RESERVATIONS DO NOT OPEN FOR FORM SUBMISSIONS UNTIL THURSDAY APRIL 11, 2019, at 9:00 AM PACIFIC DAYLIGHT TIME (12:00 PM Eastern Daylight Time).** You cannot request your hotel through the Comic-Con International reservation service at these special rates until then. This information is presented early to allow you to be better prepared when the reservation process goes live on that day.

*Each year hotel rooms for Comic-Con International sell out in a matter of minutes. We want to make the process as clear—and more importantly—as fair as it can be. Below is a guide to the process for opening day.*

## WHAT YOU NEED TO KNOW

### The Email (Tuesday, April 9, 2019)

On Tuesday, April 9, 2019, an email will be sent from Comic-Con International to 2019 badge holders, which will include the link to the waiting room/hotel reservation request form. The form will not open until 9:00 AM Pacific Daylight Time (PDT) on Thursday, April 11, 2019. Opening the link prior to opening day will only take you to a page indicating you are in the right place and to check back on opening day.

The link will only grant you access to the waiting room one hour prior to the opening.

### The Waiting Room (Thursday, April 11, 2019 | 8:00 AM Pacific Daylight Time (PDT))

Beginning at 8:00 AM Pacific Daylight Time (PDT), you may access the waiting room via the link in your email. The time you enter the waiting room has no impact on your position in line. At 9:00 AM Pacific Daylight Time (PDT), all users in the waiting room will be granted access to the form in random order. If you enter the waiting room after 9:00 AM Pacific Daylight Time (PDT), you will be placed at the end of the line.

From within the waiting room, you will have an opportunity to view a sample version of the form to review hotel options, rates and form instructions. You will also have access to a browser check form, which allow you to perform a simple check for any browser issues that may impact the performance of the form. Both resources have also been made available for you on this page (below).

### Placing Your Requests (Thursday, April 11, 2019 | 9:00 AM Pacific Daylight Time (PDT))

The hotel request form officially opens on Thursday, April 11, 2019, at 9:00 AM Pacific Daylight Time (PDT). On this date, you will need to submit your request via the online form or over the phone. Once the maximum number of requests have been received, the form will shut down and callers will no longer be able to submit a request.

### Online Submissions

At 9:00 AM Pacific Daylight Time (PDT), everyone in the waiting room will be assigned a random place in line. Guests will then be moved from the waiting room to the request form based on this order. Randomization will not take place until 9:00 AM Pacific Daylight Time (PDT) and is not based on the time in which you enter the waiting room. No further randomization will take place throughout the process. Anyone accessing the link after 9:00 AM Pacific Daylight Time (PDT) will be placed at the end of the line. **Forms will be processed based on the time at which a user was granted access to the form — NOT the time at which the form was submitted.**

### Sample Form

To allow attendees to prepare for opening day, we are providing a sample version of the form for review. The form remains similar to previous years, but some processing options have been updated and the hotel list has been updated to reflect 2019 availability.

The sample form is available for review here: <https://cci.onpeak.info/sample>

In addition to reviewing the options available on this year’s form, attendees are encouraged to verify that their browser settings are configured for best performance of the form ahead of opening day. Use the following link to verify that JavaScript and cookies are enabled on your browser: <https://cci.onpeak.info/browserCheck>.

**Note:** You will be given the option to select up to six (6) downtown hotels and six (6) non-downtown hotels, for a maximum request of 12 different hotels. Only one (1) hotel selection is required to submit the form.

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#### Request Online

To submit your request online, click on the link in your email or copy and paste the URL to your browser.

#### Requests by Phone

**1-877-55-COMIC (1-877-552-6642) or 212-468-5283**

*\* Calls will not be accepted prior to opening date and time.*

#### Hotel Placements

Confirmations of hotel placements will be sent out in two groups. The first will be sent on Tuesday, April 16, 2019, and the second on Tuesday, April 23, 2019. Those who cannot be placed will be notified no later than Monday, April 29, 2019, if their request cannot be accommodated.

If you have been placed at a hotel, you will have **72 hours from the date and time the email is sent to confirm your reservation with a deposit**. If you do not confirm within 72 hours, your reservation will be cancelled.

Once confirmations are sent, you will be required to provide a deposit equal to two (2) night's room rate plus tax.

- For reservations confirmed on Tuesday, April 16, 2019, the required deposit must be provided by Friday, April 19, 2019, at 11:59 PM Pacific Daylight Time (PDT).
- For reservations confirmed on Tuesday, April 23, 2019, the required deposit must be provided by Friday, April 26, 2019, at 11:59 PM Pacific Daylight Time (PDT).
- **Reservations without deposit will be cancelled and will not be re-instated for any reason.**

#### A Few FAQ's

As everyone knows from past experience, Comic-Con™ hotel rooms sell out very quickly. We work hard to create a process that is easy and fair for as many people as possible. That said, there are a LOT of details. Please take a moment to read through the fine print.

#### **Who is onPeak?**

Comic-Con International has contracted with onPeak to provide hotel accommodations.

#### **How does the randomization process work?**

To ensure fairness in the request and placement process, Comic-Con International uses a randomization process for granting users access to the form. Beginning at 9:00 AM Pacific Daylight Time (PDT) on Thursday, April 11, 2019, all users within the online waiting room will be assigned a random place in line. Guests will then be moved from the waiting room to the request form based on this order. The order in which requests are processed will be based on the time a guest was granted access to the form. No further randomization will take place throughout the process.

#### **Is there anything special this year that I should be aware of?**

The 2019 request form is the same as it was in 2018 and no changes have been made. We encourage all guests to review the 2019 sample form prior to opening day to familiarize themselves with the options this year.

The sample form is available for review here: <https://cci.onpeak.info/sample>

# COMIC-CON 2018 HOTEL RESERVATIONS

## will open **Thursday, April 11, 2019**

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#### ***When will I find out if I've been placed at a hotel?***

Confirmations of hotel placements will be sent out in two groups. The first will be sent on Tuesday, April 16, 2019, and the second on Tuesday, April 23, 2019. Those who cannot be placed will be notified no later than Monday, April 29, 2019.

Once confirmations are sent, you will be required to provide a deposit equal to two (2) night's room rate plus tax.

- For reservations confirmed on Tuesday, April 16, 2019, the required deposit must be provided by Friday, April 19, 2019, at 11:59 PM Pacific Daylight Time (PDT).
- For reservations confirmed on Tuesday, April 23, 2019, the required deposit must be provided by Friday, April 26, 2019, at 11:59 PM Pacific Daylight Time (PDT).
- **Reservations without deposit will be cancelled and will not be re-instated for any reason.**

#### ***What if I don't like where I've been placed?***

If you receive a confirmation email and are not happy with your hotel, you have three options. You can decline your hotel assignment directly from your confirmation email, you can notify onPeak of your intention to cancel your reservation(s), or you can simply opt to take no action. If you do not provide your deposit by the required deadline, your reservation will automatically cancel. If you would prefer to contact onPeak to cancel, you may do so by calling 1-877-55-COMIC (1-877-552-6642) or 212-468-5283 and referencing the onPeak ID number included on your confirmation email.

## POLICY INFORMATION

### **Hotel Deposit & Payment Policy**

A deposit equal to two (2) night's room rate plus tax must be provided in order to confirm your reservation.

- For reservations confirmed on Tuesday, April 16, 2019, the required deposit must be provided by Friday, April 19, 2019, at 11:59 PM Pacific Daylight Time (PDT).
- For reservations confirmed on Tuesday, April 23, 2019, the required deposit must be provided by Friday, April 26, 2019, at 11:59 PM Pacific Daylight Time (PDT).
- **Reservations without deposit will be cancelled and will not be re-instated for any reason.**

Deposits are fully refundable if your reservation is cancelled on or before Friday, May 10, 2019 by 9:59pm Pacific Daylight Time (PDT). Note: Full payment will be due for your hotel reservation(s) at the time of check-out. Each hotel's payment policies vary; the date that your total balance is due will be dependent upon the policies of your hotel. All hotels place a deposit on your credit card or debit card when you check in and charge the balance at check out. Please refer to your confirmation for specific hotel policies.

### **Changes Policy**

Changes can be made by accessing your reservation online. Access your reservation via the link in your onPeak confirmation or by visiting <http://www.comic-con.org/ccihotels> and **click on the "Make Your Hotel Reservations" button to reach the login screen.** Changes can also be made by phone at **1-877-55-COMIC** (1-877-552-6642) or 212-468-5283. Changes are on a request basis and are subject to the availability/discretion of the hotel.

### **Cancellation Policy**

- Reservations cancelled between the dates of Saturday, May 11, 2019, through Friday, May 31, 2019 by 9:59pm Pacific Daylight Time (PDT), will incur a one (1) night's room rate plus tax cancellation fee deducted from the deposit provided.
- Reservations cancelled on or after Saturday, June 1, 2019, will result in a fully non-refundable deposit.

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## Fine Print Reminders

- Hotel rates include a \$10.00 per night reimbursement to Comic-Con International to help defray shuttle and convention costs (this charge is subject to change). San Diego city blocks are small compared to other cities and take approximately 2–3 minutes to walk. You may find walking in the morning is a great way to explore San Diego and find new places for dinner, lunch or shopping.
- Reservations are booked based on room availability. Bed type and special requests are not guaranteed. All special requests will be noted with the hotel, but are subject to hotel availability at the time of check-in.
- Hotels in San Diego charge a Transient Occupancy tax of 10.565%, a Tourism Marketing assessment of 2% and parking fees, all of which are subject to change without notice. Hotel rates are not guaranteed until booked and confirmed. Hotel rates may vary by number of occupants and other requested services. Comic-Con International and onPeak reserve the right to correct any identified errors.
- Responsibility and liability: Comic-Con International and/or its agents act only in the capacity as agents for customers in all matters pertaining to hotel accommodations and transportation whether by railroad, automobile, airplane or any other means, and as such are not responsible for any damage, expense, or inconvenience caused by train or plane arrivals or departures, or by any change of schedule or condition from any loss, injury, or damage to any person or property from any cause whatsoever. Baggage handling throughout the program is entirely at the owner's risk. The customer agrees that show management and/or its agents shall not be held responsible in the event of any error or omission in any promotional material.
- User experience may vary depending on device & browser used.

## COMIC-CON SHUTTLE SERVICE

### Courtesy Shuttle Service for Comic-Con 2019 Has Changed

Courtesy shuttle service will operate during the following times:

Wednesday, July 17, 2019  
3:00 PM – Midnight

Thursday, July 18, 2019 – Saturday, July 20, 2019  
5:00 AM- 1:00 AM

Sunday, July 21, 2019  
5:00 AM - 7:00 PM

\*FREQUENCY VARIES THROUGHOUT THE DAY.

**PLEASE NOTE:** While Comic-Con International has worked with onPeak to try and make the hotel reservation experience fair for everyone, it is possible that problems outside of our control could result in the system not working as planned. The possibility exists that anti-virus, anti-spyware, and anti-malware software may aggressively block browser cookies, JavaScript, or other operation of modern web applications. It is also possible that user error, specific hardware problems, local ISP issues, email delivery issues, or simply the extremely high level of demand beyond our control may result in your computer and/or browser not behaving as expected. While onPeak has done extensive testing, we make no guarantees that your efforts will result in a successful hotel reservation.

# HOTELS INCLUDED IN THE COMIC-CON 2019 BLOCK











Hotels listed with shuttle service, the approximate travel time is provided using the 2019 shuttle program. Times may vary by hotel. Courtesy shuttle service begins on Wednesday, July 17, 2019 (preview night) at 3:00 PM and will run until midnight that day. Thursday, July 18, 2019 through Saturday, July 20, 2019 Shuttles run continuously starting at 5:00 AM- 1:00 AM, Sunday, July 21, 2019, 5:00 AM - 7:00 PM.

COLOR KEY BY LOCATION	AIRPORT	CORONADO	DOWNTOWN	MISSION BAY	MISSION VALLEY	OLD TOWN	SHELTER ISLAND
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Location	Hotel	1 ADULT 1 BED Rates Start At:	1 ADULT, 2 BEDS 2 Beds Not Guaranteed Rates Start At:	Distance to Convention Center (Miles)	Approximate Shuttle Travel Time to the Convention Center (Minutes)	Smoking Allowed	Pet Friendly <b>Fee May Be Required</b>	Breakfast Included Full or Continental
Airport	Courtyard San Diego Airport / Liberty Station	\$226.00	\$241.00	5.5	43			
Airport	Hilton San Diego Airport / Harbor Island	\$265.00	\$265.00	4.6	21			
Airport	Holiday Inn San Diego Bayside	\$207.00	\$217.00	5.3	40			
Airport	Sheraton San Diego Hotel and Marina	\$246.00	\$266.00	3.8	23			
	Sheraton San Diego Hotel and Marina <b>Concierge Level</b>	\$296.00	\$316.00					
	Sheraton San Diego Hotel and Marina <b>Studio Suite</b>	\$346.00	N/A					
Coronado Island	Coronado Island Marriott Resort	\$282.00	\$282.00	3.6	<b>NO SHUTTLE</b>			
Coronado Island	Hotel del Coronado	\$368 + Resort Fee	\$368 + Resort Fee	5	<b>NO SHUTTLE</b>			
Downtown	Andaz San Diego	\$313.00	\$313.00	0.7	Shuttle Available Walking Distance			
Downtown	Best Western Plus Bayside Inn	\$205.00	\$210.00	1.4	16			Continental Buffet
Downtown	Courtyard by Marriott San Diego Downtown	\$269.00	\$279.00	0.9	Shuttle Available Walking Distance			
Downtown	Courtyard San Diego Gaslamp/Convention Center	\$298.00	\$308.00	0.3	NO Shuttle Walking Distance			
Downtown	Doubletree San Diego Downtown	\$249.00	\$249.00	1.6	23			
Downtown	Embassy Suites San Diego Bay <b>Bayview Suite 1 King Bed w/Pullout Sofa Sleeper</b>	\$315.00	N/A	1.1	NO Shuttle Walking Distance			Full Breakfast Buffet
	Embassy Suites San Diego Bay <b>Bayview Suite 2 Dbl Beds w/Pullout Sofa Sleeper</b>	\$335.00	\$335.00					
	Embassy Suites San Diego Bay <b>City View Suite 1 King Bed w/Pullout Sofa Sleeper</b>	\$275.00	N/A					
	Embassy Suites San Diego Bay <b>City View Suite 2 Dbl Beds w/Pullout Sofa Sleeper</b>	\$295.00	\$295.00					
Downtown	Hampton Inn San Diego Downtown	\$235.00	\$245.00	1.7	30			
Downtown	Hard Rock Hotel San Diego <b>Hard Rock Suite</b>	\$392.00	\$392.00	0.1	NO Shuttle Walking Distance			
	Hard Rock Hotel San Diego <b>Studio Rooms</b>	\$322.00	\$322.00					
Downtown	Hilton San Diego Bayfront	\$322.00	\$322.00	0.3	NO Shuttle Walking Distance			
Downtown	Hilton San Diego Gaslamp Quarter	\$288.00	\$308.00	0.2	NO Shuttle Walking Distance			

# HOTELS INCLUDED IN THE COMIC-CON 2019 BLOCK

COLOR KEY BY LOCATION	 AIRPORT	 CORONADO	 DOWNTOWN	 MISSION BAY	 MISSION VALLEY	 OLD TOWN	 SHELTER ISLAND
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Location	Hotel	1 ADULT 1 BED Rates Start At:	1 ADULT, 2 BEDS 2 Beds Not Guaranteed Rates Start At:	Distance to Convention Center (Miles)	Approximate Shuttle Travel Time to the Convention Center (Minutes)	Smoking Allowed	Pet Friendly Fee May Be Required	Breakfast Included Full or Continental
Downtown	Horton Grand Hotel	\$255.00	\$275.00	0.4	NO Shuttle Walking Distance			
	Horton Grand Hotel <b>Grand Fireplace King w/ Pullout Sofa Sleeper</b>	\$350.00	N/A					
Downtown	Hotel Indigo San Diego - Gaslamp Quarter	\$323.00	\$323.00	0.6	NO Shuttle Walking Distance			
	Hotel Indigo San Diego - Gaslamp Quarter <b>4 Night Min. Stay</b>	\$313.00	\$313.00					
Downtown	Hotel Palomar San Diego	\$313.00	\$343.00	0.7	22			
Downtown	Hotel Republic San Diego	\$332.00	\$332.00	1.2	16			
	Hotel Republic San Diego <b>4 Night Min Stay</b>	\$302.00	\$302.00					
Downtown	Hotel Solamar	\$301.00	\$326.00	0.3	NO Shuttle Walking Distance			
Downtown	Manchester Grand Hyatt	\$309.00	\$309.00	0.5	NO Shuttle Walking Distance			
	Manchester Grand Hyatt <b>Grand Club Room</b>	\$384.00	\$384.00					
Downtown	<b>NEW HOTEL THIS YEAR</b> InterContinental San Diego <b>Water View Room</b>	\$329.00	\$349.00	1.9	33			
	<b>NEW HOTEL THIS YEAR</b> InterContinental San Diego <b>Water View Room - 4 Night Min. Stay</b>	\$305.00	\$325.00					
Downtown	<b>NEW HOTEL THIS YEAR</b> Moxy San Diego Downtown / Gaslamp <b>1 Queen Bed Only</b>	\$289.00	NA	0.8	22			
Downtown	Omni San Diego Hotel	\$292.00	\$302.00	0.2	NO Shuttle Walking Distance			
Downtown	Pendry Hotel <b>Deluxe King - 4 Night Min. Stay</b>	\$352.00	N/A	0.3	NO Shuttle Walking Distance			
	Pendry Hotel <b>Grand King - 3 Night Min. Stay</b>	\$456.00	N/A					
	Pendry Hotel <b>Superior King Room - 4 Night Min. Stay</b>	\$332.00	N/A					
	Pendry Hotel <b>Superior Room 2 Queen Beds - 3 Night Min. Stay</b>	\$373.00	\$373.00					
Downtown	Residence Inn Downtown San Diego	\$250.00	N/A	1.8	30			Full Breakfast Buffet
Downtown	Residence Inn Gaslamp Quarter One Bedroom Suite <b>1 Queen bed + Sofa Sleeper - 4 Night Min. Stay</b>	\$311.00	N/A	0.3	NO Shuttle Walking Distance			Full Breakfast Buffet
	Residence Inn Gaslamp Quarter <b>STUDIO 1 Queen Bed - NO SOFA SLEEPER 4 Night Min. Stay</b>	\$271.00	N/A					

# HOTELS INCLUDED IN THE COMIC-CON 2019 BLOCK

COLOR KEY BY LOCATION



AIRPORT



CORONADO



DOWNTOWN



MISSION BAY



MISSION VALLEY



OLD TOWN



SHELTER ISLAND

Location	Hotel	1 ADULT 1 BED Rates Start At:	1 ADULT, 2 BEDS 2 Beds Not Guaranteed Rates Start At:	Distance to Convention Center (Miles)	Approximate Shuttle Travel Time to the Convention Center (Minutes)	Smoking Allowed	Pet Friendly Fee May Be Required	Breakfast Included Full or Continental
Downtown	Residence Inn Gaslamp Quarter <b>STUDIO 1 Queen bed + Sofa Sleeper</b> <b>4 Night Min. Stay</b>	\$291.00	N/A	.3	NO Shuttle Walking Distance			Full Breakfast Buffet
Downtown	Residence Inn San Diego Downtown/Bayfront <b>Studio Suite 1 King bed + Sofa Sleeper</b>	\$303.00	N/A	1.5	33			Full Breakfast Buffet
Downtown	San Diego Marriott Gaslamp Quarter	\$273.00	\$293.00	0.3	NO Shuttle Walking Distance			
Downtown	San Diego Marriott Marquis and Marina	\$312.00	\$312.00	0.3	NO Shuttle Walking Distance			
Downtown	Springhill Suites San Diego Downtown /Bayfront	\$292.00	\$292.00	1.5	33			Full Breakfast Buffet
Downtown	The Sofia Hotel	\$236.00	\$236.00	0.9	Shuttle Available Walking Distance			
Downtown	The US Grant San Diego	\$324.00	\$344.00	0.8	Shuttle Available Walking Distance			
Downtown	The Westgate Hotel	\$278.00	\$298.00	0.9	Shuttle Available Walking Distance			
Downtown	Westin Gaslamp Quarter	\$278.00	\$298.00	0.6	NO Shuttle Walking Distance			
Downtown	Westin San Diego	\$260.00	\$280.00	1.1	Shuttle Available Walking Distance			
Downtown	Wyndham San Diego Bayside <b>City View Room 1 King Bed</b>	\$252.00	N/A	1.7	32			
	Wyndham San Diego Bayside <b>Bay View Room 1 King Bed</b>	\$288.00	N/A					
	Wyndham San Diego Bayside <b>City View Room 2 Double Beds</b>	\$262.00	\$262.00					
	Wyndham San Diego Bayside <b>Bay View Room 2 Double Beds</b>	\$298.00	\$298.00					
Mission Valley	Courtyard San Diego Mission Valley	\$215.00	\$225.00	7.2	26			
Mission Valley	Crowne Plaza San Diego	\$236.00	\$236.00	7.4	32			
Mission Valley	Days Inn San Diego Hotel Circle	\$187.00	\$187.00	7.2	25			
Mission Valley	Doubletree by Hilton Mission Valley	\$215.00	\$215.00	7	23			
Mission Valley	DoubleTree by Hilton SD Hotel Circle	\$214.00	\$214.00	8.5	27			
Mission Valley	DoubleTree by Hilton SD Hotel Circle <b>Package includes daily voucher for full American buffet breakfast and parking for 1 car.</b>	\$249.00	\$264.00	8.5	27			Continental Buffet

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Location	Hotel	1 ADULT 1 BED Rates Start At:	1 ADULT, 2 BEDS 2 Beds Not Guaranteed Rates Start At:	Distance to Convention Center (Miles)	Approximate Shuttle Travel Time to the Convention Center (Minutes)	Smoking Allowed	Pet Friendly <b>Fee May Be Required</b>	Breakfast Included Full or Continental
Mission Valley	Hampton Inn San Diego Mission Valley	\$220.00	\$230.00	8.1	28			Continental Buffet
Mission Valley	Handlery Hotel San Diego	\$190.00	\$200.00	6.8	33			
Mission Valley	Hilton San Diego Mission Valley	\$219.00	\$219.00	5.1	36			
	Hilton San Diego Mission Valley <b>Concierge Level</b>	\$292.00	\$292.00					
Mission Valley	Hotel Iris	\$209.00	\$209.00	5.0	25			
Mission Valley	San Diego Marriott Mission Valley	\$227.00	\$227.00	6.4	26			
Mission Valley	Sheraton San Diego Hotel Mission Valley	\$198.00	\$198.00	5.2	33			
Mission Valley	Springhill Suites by Marriott Mission Valley	\$219.00	\$239.00	6.4	30			Full Breakfast Buffet
Mission Valley	Town and Country Resort	\$202.00	\$202.00	5.6	22			
Old Town	Best Western Plus Hacienda Hotel Old Town	\$227.00	\$227.00	4.3	<b>NO SHUTTLE</b>			
Shelter Island	Bay Club Hotel and Marina	\$243.00	\$253.00	8.5	35			
Shelter Island	Best Western Plus Island Palms Hotel and Marina	\$240.00	\$240.00	6.7	31			
	Best Western Plus Island Palms Hotel and Marina <b>Suite</b>	\$299.00	\$299.00					
Shelter Island	Humphreys Half Moon Inn and Suites	\$241.00	\$251.00	8.2	36			
	Humphreys Half Moon Inn and Suites <b>Jr. Suite</b>	\$299.00	NA					
Shelter Island	Kona Kai Resort Spa and Marina	\$259.00	\$279.00	7.1	30			